

Thomson Reuters and Accessibility

Our commitment

Thomson Reuters is committed to ensuring equal access for all people, including those with disabilities. To maintain this commitment, Thomson Reuters strives to comply with Web Content Accessibility Guidelines (“WCAG”) 2.1, level AA or better, or any subsequent equivalent standard as described in our Digital Accessibility Policy.

Our process

Our accessibility efforts are ongoing, which means for new development we strive to assign an Accessibility Specialist to the product, starting as early as product design. We also strive to include accessibility testing by our dedicated accessibility testing team during and after production. As issues are found by the testers, they are logged into the product’s backlog and prioritized. For more information regarding accessibility, please see our [Digital Accessibility Policy](#).

For existing products, we strive to complete a product audit, log and prioritize issues, and remediate to the extent practicable. Where appropriate, we create an Accessibility Conformance Report (ACR) based on the ITI’s VPAT form.

Remediation efforts

Remediation efforts occur both during development and after on a prioritized basis.

Following our internal bug creation and prioritization, we create an overall process for remediating products in development, taking into account future work (e.g., where new development involves changes that resolve existing accessibility issues, remediation for deprecated functionality would have lowest priority).

Where appropriate, an Accessibility Conformance Report (ACR) would be issued or updated using the most current VPAT form as provided by the ITI at <https://www.itic.org/policy/accessibility/vpat>.

Contact us

You may continue reaching out to any current product-specific contact you have and in addition may reach out to the Accessibility Team at accessibility@thomsonreuters.com with additional accessibility questions. If you have any feedback or suggestions, we welcome them now as well as future input you may have.

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