

TO: Library Accessibility Alliance

FROM: William S. Hein & Co., Inc.

DATE: October 21, 2022

RE: HeinOnline Accessibility Evaluation

We thank MSU Usability/Accessibility Research and Consulting (MSU UARC) for their accessibility evaluation of HeinOnline.

We are continuously working to improve HeinOnline to address any items identified in the evaluation which we were able to reproduce. We've attempted to contact UARC for further explanation on certain elements which we were unable to replicate. We have been informed they are no longer operating.

If any information or service provided by HeinOnline is inaccessible to you or you are experiencing problems accessing content for any reason, please contact holsupport@wshein.com.