

Response to audit of US Newsstream on the ProQuest platform by the Library Accessibility Alliance

Report prepared: July 7th, 2022

We would like to thank the Library Accessibility Alliance for their recent audit of US Newsstream on the ProQuest platform at <https://www.proquest.com/usnews>. At Clarivate, we aim to create products and services that are accessible to everyone. The ProQuest platform is continually designed and developed to meet Level AA of the W3C Web Content Accessibility Guidelines (WCAG 2.1) and Section 508 of the US Rehabilitation Act for features and functions. The issues identified in this audit are listed on the accessibility roadmap below. We take these issues seriously and have already begun the development work necessary to resolve them. We welcome any questions or feedback and can be reached using the information provided below.

Vendor/Product Information

Vendor Name	Clarivate
Product Name/Version	US Newsstream on the ProQuest Platform/March 2022 release
Roadmap Last Updated	July 7 th 2022
Contact Name/Title	Stuart Beach (Product Manager Sr)
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Specific Issues

Issue Description	Current Status	Remediation Plan and Timeline	Available Workarounds	Remarks and explanations	Related WCAG 2.1 Criteria
Duplicate IDs in source code on Basic Search, Advanced Search, Results, and Document view pages	Open	Q3 2022		Potential impact on end user, particularly for interactive elements, although none reported or observed.	4.1.1 A
invalid use of ARIA label in header	Open	Q3 2022	Label read out in JAWS and NVDA reading mode	Label may not be read out as expected by some AT software	4.1.2 A

Issue Description	Current Status	Remediation Plan and Timeline	Available Workarounds	Remarks and explanations	Related WCAG 2.1 Criteria
utility options with menus in header not communicated to user	Open	Q1 2023		Behavior may not be as expected but users of AT software can access the menu options.	4.1.2 A
state of global hamburger menu not communicated to SR user	Open	Q1 2023		Behavior may not be as expected but users of AT software can access the menu options.	4.1.2 A
no visible focus on library branding image links	Open	Q1 2023		Impacts sighted keyboard users.	2.4.7 AA
company branding text in footer not available to SR readers	Open	Q1 2023		A recent change to the company branding isn't yet reflected in the alternative text.	1.1.1 A
focus indicator fails color contrast in global footer	Open	Q1 2023		Impacts keyboard users with moderately low vision	1.4.11 AA
focus indicator fails color contrast in global header	Open	Q1 2023		Impacts keyboard users with moderately low vision	1.4.11 AA
invalid use of ARIA labels for filter panel checkboxes on Results page	Open	Q3 2022	Label read out in JAWS and NVDA	Label may not be read out as expected by some AT software.	4.1.2 A

Issue Description	Current Status	Remediation Plan and Timeline	Available Workarounds	Remarks and explanations	Related WCAG 2.1 Criteria
focusable element hidden from SR users on Search Results	Open	Q3 2022	An additional Update control is available once Date input elements are revealed on page.		4.1.2 A
The "First" content in the pagination area is low in contrast on Search Results.	Open	Q3 2022		Issue reported separately and a fix is in development.	1.4.3 AA
hidden link after use tools on Search Results	Open	Q1 2023		Potential impact on users of AT.	4.1.2 A
coding issues with lists in filter panel on Search Results	Open	Q1 2023			1.3.1 A
invalid use of aria-labels on full text page	Open	Q1 2023	Label read out in JAWS and NVDA	Label may not be read out as expected by some AT software.	4.1.2 A
invalid use of aria-expanded in full text side pane	Open	Q1 2023	Label read out in JAWS and NVDA	Label may not be read out as expected by some AT software.	4.1.2 A
hidden link in side panel of document view	Open	Q1 2023			4.1.2 A
aria heading used without level	Open	Q1 2023			4.1.2 A

Issue Description	Current Status	Remediation Plan and Timeline	Available Workarounds	Remarks and explanations	Related WCAG 2.1 Criteria
attribute in full text side panel					
Low color contrast for some headings on document view	Open	Q3 2022		Issue reported separately and a fix is in development.	1.4.3 AA
coding issues with lists in full text side panel	Open	Q1 2023			1.3.1 A
Placeholder text in Search boxes has insufficient color contrast	Open	Q3 2022		Issue reported separately and a fix is in development.	1.4.3 AA
color difference is insufficient in contrast and there is no other visual indicator to differentiate between link text and non-link text	Open	Q1 2023		Impacts users with moderately low vision.	1.4.1 A
currently active option in main nav not communicated to SR user	Open	Q1 2023		Affects Basic Search page for US Newsstream	4.1.2 A
info icon popovers on Landing page have various accessibility failings	Open	Q1 2023		Updating these to use the latest popover code will address the issues at the same time.	1.4.10 AA 2.1.1 A 4.1.2 A 1.3.2 A 1.3.1 A

Issue Description	Current Status	Remediation Plan and Timeline	Available Workarounds	Remarks and explanations	Related WCAG 2.1 Criteria
Close control in modal layers has insufficient color contrast	Open	Q1 2023		Contrast is sufficient for graphic element when in active state	1.4.11 AA
hamburger reflow issue on Product-level Results pages	Open	Q1 2023		Noted at very high browser magnifications	1.4.10 AA
Hit highlighting in results page entries has insufficient color contrast	Open	Q1 2023			1.4.11 AA
"limit to" label not prog associated with checkboxes that follow it on Advanced Search and filter panel.	Open	Q1 2023			1.3.1 A
Date filter infographic is not available to SR users	Open	Ongoing	The date input boxes are provided as an alternative for filtering by date.	Investigating accessible alternatives to the current infographic.	2.1.1 A etc.
color contrast issues with date picker in Results panel	Open	Q1 2023			1.4.3 AA 1.4.11 AA
no visible focus on source type thumbnail links in search results	Open	Q1 2023	The title and format links will also open the document view		2.4.7 AA

