

## Taylor & Francis (eBooks) response to the Big Academic Alliance: Library e-Resource Accessibility testing, audit and report

Taylor & Francis is committed to making sure that Taylor & Francis (eBooks) is accessible to everyone and thank the Big 10 Academic Alliance for their analysis and report on the accessibility of our eBookss platform

Our current accessibility status can be viewed by visiting our [Accessibility Statement](https://help.taylorfrancis.com/students_researchers/s/article/Voluntary-Product-Accessibility-Template-VPAT) page ([https://help.taylorfrancis.com/students\\_researchers/s/article/Voluntary-Product-Accessibility-Template-VPAT](https://help.taylorfrancis.com/students_researchers/s/article/Voluntary-Product-Accessibility-Template-VPAT)).

Since the Big 10 review conducted in 2018, T&F have set out a programme of actions which are underway to address violations against WCAG2.0 AA compliance. In addition to applying changes to the platform, we are embedding best practices to our methodologies and futureproofing code and page templates, stylesheets, UX design and rules. This programme of tasks is underway and scheduled for completion in Q1-2020 and includes:

Coding (CSS and HTML) improvements and changes to the document structure to address proper use of headings, lists, forms and navigation features to allow screen reader software to interpret the content. These changes will also address keyboard and mouse control issues.

Platform Alt-Text is to be added to all platform images and tables will be correctly tagged and identified and forms correctly labelled.

Our User Experience team have identified colour contrast violations and recoding of these is scheduled. Stylesheets have been updated in order to future proof.

Taylor & Francis engages with third party suppliers for some services. We are working with these suppliers to ensure that their code does not inject any violations onto the platform.

Due to the age of Taylor & Francis published content, including a backlist of more than 250,000 titles, it is not possible to meet some of the WCAG2.0 standards, particularly for PDF content within our archive. We are also unable to guarantee compliance for content we have acquired from other publishers. If a customer accesses a PDF that is not accessible, they can get in touch with our Visual Impairment Requests team ([AcademicVIPRequests@tfinforma.com](mailto:AcademicVIPRequests@tfinforma.com)) who will endeavour to provide an accessible version in PDF, ePub or XML format within 48 hours

We do publish HTML/ePub versions of most of our content and have Full HTML/ePub for all front list. By January 2020, we will also have rolled out updated ePub and webPDF specifications to all front list suppliers. These updates focus specifically on improving eBook accessibility via enhanced language metadata, reading order, table tagging, list tagging, etc. Taylor & Francis is also investigating the inclusion of Alt Text within our front list titles, though this is not in a final stage of implementation.

For more information regarding Taylor and Francis's broad goals and services surrounding accessibility, please visit our [corporate statement](https://taylorandfrancis.com/about/corporate-responsibility/accessibility-at-taylor-francis/) (<https://taylorandfrancis.com/about/corporate-responsibility/accessibility-at-taylor-francis/>).

We endeavour to continuously improve our platform and services and welcome any comments, questions or concerns.